PROJECT FACTSHEET

Ozone – Open and Accountable Municipalities (Small Action Project)

Bosnia and Herzegovina – February 2022



Schweizerische Eidgenossenscha Confédération suisse Confederazione Svizzera Confederaziun svizra

Embassy of Switzerland in Bosnia and Herzegovina



SHORT LEAD

The project provides support to Mayors and municipal staff in establishing specific and measurable goals during the first 2 years of the mandate. Special emphasis is placed on better communication with citizens regarding the needs and expectations of citizens and municipal goals and the progress made.

PROJECT DESCRIPTION

Mayors and the municipal staff of the selected municipalities are provided with support by experts with governance experience in setting a New Policy Programme (NPP) with specific and measurable goals during the first 2 years of their mandate. The content of NPP is consistent with existing local development strategies, but also include internal administrative changes, savings and new practices to strengthen openness and accountability of the municipality towards citizens. Integration of new practices in the municipalities will be supported through a training each programme customised for municipality. Communication platforms will be established or strengthened (phone, social media, apps) for citizen concerns to be easily communicated and responded to in a timely manner, as well as providing frequent and clear updates towards citizens about the progress of the municipality towards the established goals.

The project complements and builds on existing work regarding municipal development planning and citizen participation. Its particular value is in efforts to strengthen communication regarding municipal policies in an easilyunderstood and accessible way, thus building constituencies for further reforms.

PROJECT IN BRIEF

NAME:

Ozone – Open and Accountable Municipalities (Small Action Project)

DOMAIN:

LG&MS

LAND/REGION:

Bihac, Gradiska, Modrica, Centar, Ilidza, Novo Sarajevo, Bosnia and Herzegovina

PARTNERS:

Institute for Development and European Integration (IREI) Local administration

STARTING POINT / BACKGROUND INFORMATION:

х

PROJECT OBJECTIVE:

х

TARGET GROUP:

х

COSTS: CHF 181.000

DURATION: 01.05.2021-28.02.2023