SAFE DRINKING WATER AND BASIC SANITATION FOR OVER 200'000 PEOPLE

The programme will increase efficiency of the systems and accessibility of water supply and wastewater services. Measures include both rehabilitation of existing and construction of new pipelines, reservoirs, water intakes and pumping stations for the water supply systems. Measures for the wastewater system in Zenica are focused on the rehabilitation of existing and construction of a new sewer pipelines. Other than these infrastructure investments the programme is providing capacity development to the PUCs regarding human resources, technical operation and maintenance, public and customer relations, etc.

The achievements of the programme will positively impact over 200'000 people in Zenica and Tuzla. More specifically, it will ensure that 17'000 residents are connected as new users to the water supply systems in Zenica and Tuzla, while additional 9'000 residents in Zenica will be connected to the sewerage system.

REDUCING WATER LOSSES IS A PRIORITY

Tuzla has over 100'000 users connected to the water supply system. The volume of water not generating revenue against the bulk volume of water produced is estimated at 53%. This is primarily because of physical leakages in the infrastructure, and to a smaller degree because of technical losses, unbilled authorized consumption and water theft. The major priorities in Tuzla, as identified by the local government and the PUC, will be reduction of non-revenue water, optimization in operation costs and adequate water supply for all. PUC in Zenica supplies over 70'000 users through the water supply system. The volume of water not generating revenue is estimated at 32%, and the majority is accounted for physical leakage. Most of the pipelines are older than 30 years, causing failures, which require costly and time-consuming repairs.
As for the wastewater system, in Tuzla and Zenica 58% of the residents are connected to the wastewater network.

After floods in May 2014, the programme activities are expended on the measures for repairing damages caused by floods and landslides and measures to reduce risks disasters in both cities.

**LARGE-SCALE INVESTMENT FOR SUSTAINABLE REVITALIZATION**

The Water Program Zenica – Tuzla is being implemented from 2011 to 2021, affecting over 200 000 citizens and ensuring investments of 25 million EUR. The Government of Switzerland donates 12.5 million EUR for setting up a reliable and efficient water supply system, post-flood recovery and disaster risk reduction. The German Government donates 1.5 million EUR for the technical support to the programme. In addition to donations, the German Government is providing a 11 million EUR loan through the German Development Bank KfW.

**PROGRAMME OBJECTIVE:**
The objective of the programme is rehabilitation and upgrade of water supply and sewerage systems of Zenica and Tuzla by installing new pipelines, reservoirs, pumping facilities and remaining infrastructure. Additionally, the programme will strengthen the operational and management capacities of the public utilities of Zenica and Tuzla.

**TARGET GROUP:**
The Cities of Zenica and Tuzla and their PUCs

**COSTS:**
25 million EUR

**DURATION:**
2011 – 2021

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**FOR FURTHER INFORMATION AND CONTACT DETAILS**

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